



EXTRACT FROM THE INTERNAL REGULATIONS VALID FOR ALL GUESTS

1. Each holidaymaker must present a valid identification document upon arrival.
2. Valid reservations are accepted with a deposit of 30% of the total.
3. The balance of the accommodation units is paid the day after arrival.
4. Cancellations: are accepted only by email, fax or registered mail within 30 days before the start of the stay, and you will be entitled to a 50% refund of the deposit, after this deadline the reservation will be considered cancelled with the total loss of the deposit whatever the cause, and in any case the sum of €100.00 will be retained for administrative costs.
5. No outsider can access the accommodation complex even if accompanied by holidaymakers, without the permission of the Management.
6. The dates of the reservations are considered binding, in the event of a reduction of the booked period, for late arrival or early departure for any reason, no refunds will be granted.
7. The accommodation must be vacated by 10:00, arrivals must take place between 17:00 and 20:00, in the event of late arrival, the accommodation will be kept free until 12:00 on the day following the day of the reservation, unless communicated by the customer, otherwise the management has the right to rent to others without any obligation to refund or compensation.
8. Guests are kindly requested to leave the accommodation clean (dishes and pottery washed) upon departure.
9. Each guest is required to look after their own things.
10. The order, cleanliness and proper functioning of the common services are entrusted to the civil behavior of the Guests.
11. Excavations around tents, the use of barbecues, campfires on the lawn and on the beach are prohibited. The use of candles and/or citronella must not be left unattended and must be extinguished before leaving.
12. From midnight to 8 am and from 1 pm to 4 pm, maximum silence must be respected.
13. It is recommended to supervise children, also so that they do not disturb. During the hours of silence, the circulation of vehicles will be permitted only to service vehicles and those arriving.
14. The Management assumes no responsibility for shortages or thefts of any kind.
15. It is mandatory for every camper to maintain maximum cleanliness in the toilets.
16. Announce departure the day before, the settlement of the camping must be paid the day before departure from 6 pm to 8 pm.
17. The pitch must be vacated by 10:00 on the day of departure, regardless of the arrival time, after which another full day will be applied.
18. By participating in the Village you are implicitly obliged to comply with these Regulations, which aim to ensure all Guests a happy and peaceful holiday. Anyone who, despite the necessary reminders, does not wish to comply or causes non-compliance will be removed after compensation for the damage caused.
19. Access of animals to the beach and the campsite/village, in the absence of explicit prohibitions, is generally permitted, provided they are kept on a leash. The owner is responsible for the behavior of their animal and must ensure that it does not disturb the peace or endanger other bathers or campers. It is mandatory to immediately collect dog waste, or feces, from owners or keepers of dogs in all public places for reasons of hygiene and decorum. Failure to collect may result in sanctions. Faeces are not a natural fertilizer and can damage the environment. It is important to dispose of them correctly in unsorted waste, preferably using biodegradable bags. It is advisable to bring along health documentation, such as a vaccination booklet. Animals are not allowed in places where food is prepared, handled, processed and stored, such as kitchens, bars and supermarkets. Guide dogs for the blind and rescue dogs are exempt from access restrictions.
20. The Management thanks those who will collaborate by kindly reporting any malfunctions, breakdowns and irregularities.
21. We decline any responsibility for any changes in legislation by higher bodies that could alter some services of this regulation.

THE MANAGEMENT OF THE CAMPING-VILLAGE BAI A SAN NICOLA